



united states

[Support Home](#) > [Select Product and Version](#) > **Knowledge Base**

> global sites

> products and services

> purchase

> support

> security response

> downloads

> about symantec

> search

> feedback

rate this document

knowledge base document


[print this document](#)
Document ID:2001110711084148
Last Modified:26-04-2004

How to schedule LiveUpdate or LiveUpdate Administrator to run more than once a day

Situation:

This document describes how to configure LiveUpdate or LiveUpdate Administrator to run more than once a day. However, this is not possible through the antivirus user interface or Symantec System Center (SSC).

Solution:

You can schedule LiveUpdate to run more than once per day by configuring a scheduled task for each time you want LiveUpdate to run. For instance, if you want LiveUpdate to run at 8:30 A.M., 2:00 P.M., and 6:00 P.M. every day, create three scheduled tasks.

You can create these tasks with the Task Scheduler, or with the Scheduler Service and AT commands.

Notes:

- You must have Internet Explorer 5.0 or newer for the Task Scheduler to work properly.
- The Symantec AntiVirus Corporate Edition feature called Continuous LiveUpdate does not provide this functionality. Continuous LiveUpdate only activates when the clients are out of date by a preconfigured number of days. The frequency setting for Continuous LiveUpdate does not set LiveUpdate to run several times per day. Instead, it configures LiveUpdate to run again at a predefined interval if the client computer was unable to connect to a server during the previous run. For more information, read the document [How to enable and configure continuous LiveUpdate](#).

Task Scheduler

The following procedures use the Task Scheduler on a Windows 2000/XP computer.

Use the following LiveUpdate procedure if you want to create scheduled tasks at the local computer. If you do not have LiveUpdate Administrator installed on your network, the scheduled runs of LiveUpdate will obtain updates from the Symantec LiveUpdate servers. If you do have LiveUpdate Administrator installed, the scheduled runs of LiveUpdate will obtain updates from a location that you specify.

Use the following LiveUpdate Administrator procedure if you want to create scheduled tasks for LiveUpdate Administrator. The scheduled runs of LiveUpdate Administrator will obtain updates from the Symantec LiveUpdate servers.

To schedule a LiveUpdate session

1. Open the Windows Control Panel, and double-click Scheduled Tasks.
2. In the Scheduled Tasks window, double-click "Add Scheduled Task."

3. In the Scheduled Task Wizard, click Next, and then click "Browse...".
4. Browse to the directory where Norton AntiVirus Corporate Edition or Symantec AntiVirus Corporate Edition is installed, and click Vpdn_lu.exe.
5. Click "Open."
6. Type a name for the task, click one of the options under "Perform this Task," and then click Next.
7. Select a "Start Time," a "Perform this Task" frequency, and a "Start date," and then click Next.
8. Type the user name and password, and then click Next.
9. Check "Open advanced properties for this task when I click Finish.," and then click Finish. A window opens with four tabs: Task, Schedule, Settings and Security.
10. Click "Task" and add /s to the end of the "Run:" line, and then click Apply. The /s switch instructs Windows to run this task silently, without user input.
11. Click OK to close the new task.

Repeat these steps for each time of day that you want LiveUpdate to run. For instance, if you want LiveUpdate to run at 12:00, 1:00, and 2:00, perform this procedure three times, once for each time you want to schedule.

To schedule a LiveUpdate Administrator session

1. Open the Windows Control Panel and double-click Scheduled Tasks.
2. In the Scheduled Tasks window, double-click "Add Scheduled Task."
3. In the Scheduled Task Wizard, click Next, and then click "Browse...".
4. Browse to the directory where LiveUpdate Administrator is installed, and click Luadmin.exe.
5. Click "Open."
6. Type a name for the task, click one of the options under "Perform this Task," and then click Next.
7. Select a "Start Time," a "Perform this Task" frequency, and a "Start date," and then click Next.
8. Type the user name, password, and then click Next.
9. Check "Open advanced properties for this task when I click Finish," and then click Finish. A window opens with the tabs Task, Schedule, Settings, and Security.
10. Click Task, add /silent to the end of the "Run:" line, and then click Apply.
11. Click OK to close the new task.

Scheduler Service and AT commands

You can use the AT command to schedule multiple LiveUpdate sessions each day. The AT command is dependent on the scheduler server, therefore it is only available when the Task Scheduler service is running. Here are some examples of AT commands that you might use:

Notes on the following examples:

- The path to Vpdn_lu.exe in these examples are the default path for an installation of Norton AntiVirus Corporate Edition 7.x, and may not match your installation. Be sure to use the correct path when scheduling with the AT command.
- <Computer name> is the computer name without the angle brackets. For example: \\testisland
- <time> is expressed as hours:minutes in 24-hour notation (00:00 [midnight] through 23:59) without angle brackets. Example 14:10
- <drive> is the drive letter where NAVCE is installed. Example c:\

NAVCE Servers use the following command line:

```
AT \\<Computer name> <time> /every:m,t,w,th,f,sa,su <drive>:\progra-1\nav\vpdn_lu.exe /s
```

NAVCE Clients use the following command line:

```
AT \\<Computer name> <time> /every:m,t,w,th,f,sa,su c:\progra-1\navnt\vpdn_lu.exe /s
```

LuAdmin uses the following command line:

```
AT \\<Computer name> <time> /every:m,t,w,th,f,sa,su <drive>:\progra-1\Liveup-1\luadmin -silent
```

Technical Information:

Here are some of the default locations for the Vpdn_lu.exe file:

- NAVCE Server: <drive>:\Progra~1\NAV
- NAVCE Client on Windows NT/2000/XP: <drive>:\Progra~1\NavNT
- NAVCE Client on Windows 9x/Me: <drive>:\Progra~1\Norton AntiVirus

Translations of this Document:

Given the time needed to translate documents into other languages, the translated versions of this document may vary in content if the English document was updated with new information during the translation process. The English document always contains the most up-to-date information.

Available translations:

[Português](#)

[Español](#)



[print this document](#)

Document ID:2001110711084148

Last Modified:26-04-2004

rate this document

Does this document
answer your question?

Yes

No

Maybe, need to test

None of the above

Is this document well written and easy to use?

Submit specific suggestions to improve the quality of this document.

Product(s): Norton AntiVirus Corporate Edition 7.0, Symantec AntiVirus Corporate Edition 8.0, Symantec System Center 5.0

Operating System(s): Windows 2000, Windows NT 4.0

Date Created: 07-11-2001